REMOTE SKILLS · PRIVACY

Privacy Statement

Which personal data we process, why we do so and which rights you have. We keep this deliberately readable. If you have a question, just ask.

Version 1.0 Last updated 21 August 2026

In short

A brief summary with no legal status. The articles below govern.

- We only process the data we need to deliver our programs, software and guidance.
- We never sell your data. We only share it with suppliers that help us deliver the service.
- Some suppliers are located outside the EU; we use appropriate safeguards for those transfers.
- You have the right to access, correct and delete your data, and to object.
- Questions or a complaint? You can reach us directly, and you can contact the supervisory authority.

ARTICLE 1

Who we are

This privacy statement covers the processing of personal data by Remote Skills. We are the controller for the data we process in connection with our programs, software, training, live activities and other services.

Remote Skills, LLC
Email: info@remoteskills.nl
Website: www.remoteskills.nl

This statement belongs with our Terms and Conditions and applies to everyone who visits our website, signs up for our free Emigration Challenge, or participates in one of our programs.

ARTICLE 2

Which data we process

Depending on how you use our services, we process the following categories of personal data:

- **Contact details**: name, email address, phone number, country and language.
- **Account details**: your login credentials, profile and settings within our platforms.
- **Payment and invoicing details**: billing details and payment status. We do not process your full card details ourselves; those go through our payment provider.
- **Participation and progress data**: your answers to assignments, evaluations, quizzes, completed intake and your progress in the program.
- **Content you provide**: texts, uploads and material you enter within the programs or AI tools.
- **Communication**: messages, support questions and correspondence with our team.
- **Technical and usage data**: IP address, device and browser information, and how you use our website and platforms.

ARTICLE 3

How we obtain your data

We obtain your data in three ways: directly from you (upon registration, purchase, intake or contact), automatically when you use our website or platforms (via cookies and similar technologies), and sometimes via third parties, for example when you sign up via an ad or a partner.

ARTICLE 4

What we use your data for

We only process your data for clear purposes, and always on the basis of a valid legal ground under the GDPR:

Purpose	Legal ground
Creating your account and granting access	Performance of the contract

Delivering the program and guiding you	Performance of the contract
Processing payments and invoicing	Performance of the contract and legal obligation
Support and customer contact	Performance of the contract and legitimate interest
Newsletters and marketing	Consent, or legitimate interest for existing customers
Improving and analyzing our service	Legitimate interest, or consent where cookies are involved
Security and abuse prevention	Legitimate interest
Complying with legal obligations	Legal obligation

Where we process on the basis of consent, you can withdraw it at any time. This does not affect processing that has already taken place.

ARTICLE 5

Who we share your data with

We never sell your data. We only share it with service providers that help us deliver our service, and only to the extent necessary. Where required, we conclude a data processing agreement with these parties. Among others, we work with:

- **Platform, database and storage**: Supabase, for your account, the data in the platform and the files you upload. Hosted in the EU region.
- **Hosting of the website and the platform**: Vercel, for delivering our pages and application.
- **DNS, security and video streaming**: Cloudflare, to keep our domains available and secure and to deliver video.
- **Payments and invoicing**: Stripe, for payments, subscriptions and billing data.
- **Email from the platform**: Resend, for confirmations, invoices and messages we send you.
- **AI functionality**: Anthropic (Claude) for the AI tools in the platform, and Google (Gemini) for transcription, speech to text and imagery among other things.
- **Integrations you activate yourself**: Google (Gmail and Google Calendar), only when you switch that integration on and only for the features you give permission for. You can disconnect it again at any time.
- **Voice**: ElevenLabs, for the voice assistant and text to speech in the platform.

- **CRM, funnels and marketing automation**: GoHighLevel, the system behind our CRM and marketing software (known with us as Fullstack AI Studio).
- **Collaboration, email and documents**: Google Workspace, our own office environment.
- **Live sessions, webinars and recordings**: Zoom, for our live coaching and the recordings of it.
- **Video hosting**: Wistia, for part of the videos on our marketing pages.
- **Retrieving public company and website data**: Firecrawl, Exa and Apify, only when you use the prospect and outreach tools yourself.
- **Advertising and measurement**: Meta, only on our own marketing pages and only after you have accepted cookies.

If we start working with a new or different supplier, we update this list. The current list of sub-processors and their role is also included in our Data Processing Agreement.

In addition, we may share data where we are legally required to do so, or where necessary to protect our rights or those of others.

> If you are a business customer and you process data of your own clients or prospects through our platform, you are the controller for that data and we are the processor. For that data our Data Processing Agreement applies, which also contains the current list of sub-processors.

ARTICLE 6

Transfers outside the EEA

Some of our service providers are located outside the European Economic Area, including in the United States. Where we transfer data outside the EEA, we ensure appropriate safeguards, such as the European Commission's Standard Contractual Clauses or transfers to parties covered by a valid adequacy framework.

> Want to know which safeguard applies to a specific transfer? Contact us and we will explain.

ARTICLE 7

How long we keep your data

We do not keep your data longer than necessary for the purposes for which we collected it. We keep your account and participation data for the duration of your participation and a reasonable period afterwards. We keep invoicing and administrative data for as long as legally required. Data we process on the basis of consent is kept until you withdraw that consent.

ARTICLE 8

How we protect your data

We take appropriate technical and organizational measures to protect your data against loss and unlawful use, such as access restrictions, encrypted connections and carefully selected suppliers. No system is entirely risk-free, but we do everything we can to keep your data safe.

ARTICLE 9

AI, transparency and automated processing

Within our platforms we use AI tools that help you with, for example, strategy, content and building assets. The data you enter into these tools is processed to give you an answer or result. We do not use this AI to make automated decisions that have legal effects for you or similarly significantly affect you.

AI transparency

We believe you should know when you are dealing with AI. So we make it visible: AI components are recognisable as such in the platform, and where an AI answers on our behalf, it says so. You never speak to an AI here while believing it is a human.

The following parts work with AI:

- **Max AI and the coaches, mentors and agents** in the platform: your questions, your conversation history and the context you add yourself are sent to an AI model to produce an answer.
- **The chatbots** on our website and in the platform: they answer questions automatically and hand over to a human as soon as that is better.
- **The voice assistant**: spoken questions are converted to text and answered by an AI voice.
- **The generation tools**, such as the growth plan, the kit, content, quotes, reports and imagery: they create texts and images based on what you enter.
- **Transcription and summaries** of sessions and recordings.

AI output may contain errors or be incomplete. Treat it as work from an assistant: useful as a starting point, but check it before you rely on it, certainly for communication to clients, calculations, or legal and financial decisions. Our AI does not give legal, tax, medical or financial advice.

We do not use the data you enter into these tools to train our own AI models. Which AI suppliers we engage is set out in article 5.

ARTICLE 10

Cookies and similar technologies

Our website uses cookies and similar technologies: functional cookies needed to make the site work, and analytics and marketing cookies to improve our site and measure our advertising. For non-essential cookies we ask for your consent in advance. You can read the details in our Cookie Statement and adjust your preferences at any time.

ARTICLE 11

Your privacy rights

Under the GDPR you have a number of rights regarding your personal data:

- **Access**: request which data we process about you.
- **Rectification**: have incorrect data corrected.
- **Erasure**: have your data deleted where we no longer need it.
- **Restriction**: have processing restricted.
- **Objection**: object to processing based on legitimate interest, and to direct marketing.
- **Portability**: receive your data in a common format or have it transferred.
- **Withdrawing consent**: withdraw previously given consent at any time.

Want to exercise one of these rights? Send us a message via the contact details below. We respond as quickly as possible and at the latest within the statutory period.

Deleting your account or your data

If you have an account with us, you can submit a deletion request directly on your **account page** in the platform. Prefer email? Send a message to info@remoteskills.nl from the email address of your account.

We confirm your request, verify that it is really you, and then delete your data. Data we are legally required to keep, such as invoices and records, we retain until the statutory period has passed. We tell you exactly what is deleted and what remains.

ARTICLE 12

Minors

Our programs and services are aimed at entrepreneurs and adults. We do not knowingly collect data from minors without the consent of a parent or guardian. If you believe we have nevertheless processed data of a minor, contact us and we will delete it.

ARTICLE 13

Changes to this statement

We may amend this privacy statement from time to time, for example when our services or regulations change. The most recent version is always available on our website. In case of important changes we will inform you actively.

ARTICLE 14

Contact and complaints

Do you have a question about this statement or about how we handle your data? Feel free to contact us.

Remote Skills, LLC
Email: info@remoteskills.nl
Website: www.remoteskills.nl

If we cannot resolve it together, you have the right to lodge a complaint with the data protection supervisory authority, in the Netherlands the Autoriteit Persoonsgegevens (Dutch Data Protection Authority).

ARTICLE 15

Additional information for California residents

Remote Skills, LLC is established in the United States. If you live in California, this paragraph is for you. It is **informational**: based on our size and revenue we currently fall below the thresholds of the California Consumer Privacy Act (CCPA and CPRA). We still think it is only fair to tell you where you stand.

We apply the same level of protection to everyone, wherever you live. In practice that means rights comparable to those in article 11:

- **Know what we collect**: which categories of personal data we collect, what we use them for and with which categories of recipients we share them. That is set out in articles 2 to 5.

- **Access**: request a copy of the data we hold about you.
- **Deletion**: have your data erased, except what we are legally required to keep.
- **Correction**: have inaccurate data corrected.
- **No discrimination**: you do not get a lesser service or a different price for using any of these rights.

We do not sell your personal data and we do not share it for cross-context behavioural advertising without your consent. We do use advertising cookies on our marketing pages, but only after you have accepted them via the cookie notice. You can withdraw that at any time via "Cookie settings" at the bottom of the site. You can read more in our Cookie Statement.

Would you like to exercise one of these rights, or have someone do so on your behalf? Send a message to info@remoteskills.nl. We first verify that the request really comes from you, and then respond as quickly as is reasonably possible.

We handle your data with care, so you can focus on what really matters: building a successful AI business.