REMOTE SKILLS · LEGAL

Terms and Conditions

How we work together, what you can expect from us and what we expect from you. We keep this deliberately readable. If you have a question, just ask.

Version 3.4 Last updated 27 October 2026

Changes

3.4, 27 October 2026: made explicit: the Additional Terms for Instalment Payment apply to every payment arrangement, for every product, also on a quote and when paying by bank invoice; what happens if an invoice is paid late, also when you pay in one go; and that what you pay under a payment arrangement is not refunded if you stop early (article 8). View version 3.3

3.3, 26 and 27 October 2026: AI Founder in a Box is a three month taster that then stops by itself; continuing costs €499 per month, with a twelve month commitment (articles 5 and 6). Term, renewal and cancelling are listed per programme in one overview (article 6). Paying through a quote and crediting when you move on (article 8). New: private sessions, 1-on-1 sessions and other booked guidance are used within the term of your programme (article 16). The guarantees from our sales pages are now in article 17 with their conditions: the First Client Guarantee, the investment guarantee of AI Founder in a Box, the do-the-work guarantee of the Fullstack AI programme and the ROI guarantee. Added on 27 October, before this version went live: moving to the Fullstack AI programme is a new twelve month agreement (articles 5 and 6); the AI Founder Premium implementation programme is no longer offered; the investment guarantee of AI Founder in a Box gives extra help to still achieve it (article 17); the AI Content Box has been added (articles 5 and 6).

3.2, 26 October 2026: the programmes and their terms by name; every payment arrangement falls under the Additional Terms for Instalment Payment (version 1.1). View version 3.2.

3.1, 2 October 2026: View version 3.1. All earlier versions are in the archive.

In short

A brief summary with no legal status. The articles below govern.

- You must be 18 or older, also for free sign-ups.

- One-off purchases do not renew. You cancel subscriptions yourself in your account.
- AI Founder in a Box is a three month taster and then stops by itself. If you want to continue, that costs €499 per month with a twelve month commitment; after that you can cancel any month.
- AI Founder Pro and AI Builder run for twelve months: even if you pay monthly, that is a twelve month commitment. After that you can cancel any month, move on, or go your own way. If you choose a new programme or a higher level, a new twelve month term starts for it when you pay in instalments. Moving to the Fullstack AI programme is always a new twelve month agreement.
- A payment arrangement (instalments or a monthly amount with a term) is an agreement on the total amount for the whole term, not a subscription you can stop halfway. This applies to every payment arrangement, for every product, also on a quote or by bank invoice.
- Private sessions, 1-on-1 sessions and other booked guidance are scheduled and used within the term of your programme. After that the right to them lapses.
- What we develop remains ours; what you make remains yours, and you are responsible for what you publish.
- We always tell you when you are dealing with AI, and we ask the same of you towards your clients.
- Results also depend on your effort. A guarantee only applies if it belongs to your product and only under the conditions in article 17. No guarantee is money back or a promise about income.

ARTICLE 1

Applicability and related documents

These terms apply to all products, programs, software, training, guidance and other services of Remote Skills, LLC ("Remote Skills", "we"), and to the use of our websites and platforms. New products we offer later are automatically covered, unless we expressly agree otherwise.

Some products have additional arrangements. These take precedence over these terms, but only for the subject they cover:

- Additional Terms for 12-month Programmes (programmes with a twelve month commitment);
- Additional Terms for Instalment Payment (every payment arrangement: instalments, monthly amounts with a term and quotes with a payment arrangement);
- Onboarding Terms (your start on the platform and the AI ground rules);
- Platform Terms of Use (day-to-day use of the platform);
- the white label licence you sign in the platform before you open a concept library;
- Affiliate Terms (when you recommend us with your own link);
- Data Processing Agreement (when you process personal data of your own clients through our platform);
- a quote or custom agreement we conclude with you in writing.

How we handle personal data and cookies is set out in the Privacy Statement and the Cookie Statement. When you get a refund and how delivery and withdrawal work is explained in the Refund, Withdrawal and Delivery Policy.

ARTICLE 2

Who we are for and minimum age

Our programs are intended for entrepreneurs and for people seriously building a business. If you buy something as a consumer, meaning not for your business or profession, statutory consumer rights apply in full. That applies in any case to the AI Starter products (including the AI Starter Sprint), the Startup Boxes (including the Secret Box) and the mini courses, which we also sell to consumers.

Our programmes from AI Founder upwards (such as AI Founder Pro, AI Founder in a Box, AI Builder, Fullstack AI architect and the AI Founder OS) are aimed at business use. By taking part you indicate that you are acting for your business or with the concrete intention of starting one. If consumer rights nevertheless apply under mandatory law, they continue to apply.

Minimum age 18. You can only sign up, create an account or buy from us if you are 18 or older. This also applies to our free sign-ups, such as the Emigration Challenge, free mini courses and webinars. You confirm your age when you order and during your onboarding. If it turns out someone is younger, we stop access, delete the related data and refund anything already paid.

ARTICLE 3

When an agreement is formed

An agreement is formed as soon as you complete and pay for an order, accept a quote, pay an invoice, sign up via a payment link or start a trial. A free sign-up forms an agreement about the use of what you get for free.

When you order, we ask you separately to agree to these terms, to confirm that you are 18 or older and, where digital content is concerned, to consent to immediate delivery (see article 14). For programmes with a twelve month commitment or instalment payment we also ask you to agree to the additional terms. We record those consents with the time and the version of the documents, so it is clear to both of us what was agreed.

Exactly what is included in your order is stated on the order page, the quote or the sign-up page of that product. If that page differs from these terms, the order page prevails as to the content and price of the product.

ARTICLE 4

How we work

Remote Skills is not a traditional online course. Depending on the product we combine knowledge, software, AI tools, templates, white label concepts with licence rights, assignments, feedback, live sessions, Q&As and personal guidance. Not every product contains the same components: what belongs to your product is stated on the order page.

AI develops quickly and our products develop with it. We may improve, replace or extend components, always with the aim of raising quality. If we remove an essential component you paid for, we provide an equivalent alternative or agree with you how we resolve it.

ARTICLE 5

Our products and services

Below are our current products and how you pay for them. The current content and price are always on the order page or in the quote, which also says exactly what is included. The term per product is in article 6.

Free	The Emigration Roadmap (previously the Emigration Challenge), free mini courses, webinars and live sessions, the route finder and our scans. You pay nothing and take on no payment obligation.
AI Starter program (Make your AI business plan)	Do it yourself: the masterclass, four workshops and your growth plan. One-off payment with at least twelve months of access. No subscription.
AI Starter Sprint (previously: AI Starter Live Sprint)	The AI Starter program with the Startup Boxes, an intake and personality test, thirty days of the Fullstack AI Studio and a personal 1-on-1 growth plan session. One-off payment, after a quote, with twelve months of access. No live Q&As. If you move on to AI Founder Pro, we credit the amount as stated in your quote. The earlier AI Starter Live Sprint includes the live sessions of the edition you signed up for.

AI Starter monthly	Monthly subscription: the software and new knowledge every month. Cancel any month.
Startup Boxes 1 to 4	One-off payment per box, or for all four together. No subscription.
Startup box 5: the Secret Box	One-off payment with twelve months of access, including a personal planning session. No subscription. If you move on to the Fullstack AI programme within thirty days of your purchase, we credit the full amount of the box on your quote for the programme.
Mini courses and bootcamps	One-off payment, such as Making money with Claude, ChatGPT or Grok and AI Web Studio in a Box. No subscription.
AI Founder in a Box (the AI Founder Box)	A three month taster of the AI Founder programme, do it yourself. One-off payment, or three monthly instalments that then stop by themselves. Including the twelve white label bestsellers with twelve months of licence rights (article 18) and the AI Starter program, which you keep. After the three months the Box stops by itself and nothing is charged automatically. If you want to continue, you choose to continue after the Box yourself.
AI Founder in a Box Premium (the AI Founder Box Premium)	The Box with personal guidance, the weekly live sessions, the First Client Guarantee and the skills library. Term of three months. One-off, or on request in three instalments.
Continuing after the Box	Monthly at the founders rate: €499 per month do it yourself, or more with the live Q&As or with personal guidance, with a twelve month commitment and cancellable monthly after that. Or twelve months paid upfront in one go (one-off, does not renew). Or just the software: Fullstack AI Studio Online (the starter) or Grow (the pro, with all tools and unlimited contacts), cancel any month. You choose; without your choice nothing continues.
AI Founder Pro (on earlier pages AI Founder or the Implementation programme)	The implementation programme, term of twelve months. On earlier order pages, quotes and invoices this programme is called "AI Founder", "AI Founder: Implementation programme" or "AI Founder (do it yourself)". Monthly, paid upfront in one go, or as stated in your quote (do it yourself or do it together). Monthly means: a payment arrangement for twelve monthly amounts, not a monthly subscription you can stop halfway. Options with weekly live Q&As, a premium sprint of three or six months (within the twelve months) or a personal 1-on-1 track with Max (twelve months, in one go or in two instalments).

AI Builder	The growth and scale programme after AI Founder Pro. Term of twelve months, on request, yearly or monthly. If you pay monthly, that is a payment arrangement for twelve monthly amounts.
Fullstack AI architect (the Fullstack AI programme)	On request, after a call. A twelve month agreement; if you move over from AI Founder Pro or AI Builder, that is a new twelve month agreement. Content, guidance, any licence rights and payment (in one go or with a payment arrangement) are in your quote; with a payment arrangement the total amount of the quote applies.
Licences and business in a box	On request, after a call. What you may resell, for how long and possibly in which region is stated in your quote and in the licence you sign.
AI Content Box	One-off payment after a quote, including thirty days of implementation help; the box is handed over to you and you manage it yourself. Installation by us is available as an extra. Hosting on our platform and a white label or reseller licence are agreed separately in your quote.
AI Founder OS	The software: monthly with a twelve month commitment, or yearly.
Fullstack AI Studio	Online or Grow, monthly or yearly, with a 30-day free trial for new sign-ups. Cancel per month, or per year for an annual plan. White Label after a call: you then arrange the subscription yourself with the supplier, and we do the set-up.
MentorStack	Personal or Pro, monthly subscription, cancel any month.
OS Builder	Implementation sprint for Claude, one-off payment, on your own or with implementation sessions in a small group.
Quote & Invoicing Box	One-off set-up for your own business (the monthly fee for hosting and maintenance is agreed separately), or a twelve month licence to sell the box under your own brand.
Turnkey AI Staffing Agency	One-off set-up and licence rights, then a monthly fee for the licence, tools and systems. Cancel any month.
Websites	A custom website for a one-off fee, optionally with the copy and images included. Hosting, maintenance and support run through a separate monthly package.
Extra growth plan generations	One-off credits that stay linked to your account for as long as you have access.

Coaching and guidance	Personal guidance, private sessions, 1-on-1 sessions, live Q&As and group sessions: as part of a product or booked separately after a call. To be used within the term (article 16).
Mastermind and events	Per edition, with their own cancellation terms that we announce in advance (article 15).

Some products we only sell after a call or by personal invitation (for example AI Founder Pro, AI Builder, the Fullstack AI programme, a personal deal rate, the 1-on-1 track or White Label). The arrangements from that call or invitation are then on your order page or in your quote.

ARTICLE 6

Duration, renewal and cancelling

Term per programme

Per programme: how long it runs, what happens afterwards and how you stop.

AI Starter program	Paid once, at least twelve months of access. Nothing renews.
AI Starter Sprint	Paid once, twelve months of access. You schedule and use your 1-on-1 growth plan session within those twelve months (article 16). Nothing renews.
AI Starter monthly	Monthly subscription without a commitment, cancel any month.
Startup Boxes 1 to 4	Paid once; your access to your box is stated on the order page. Nothing renews.
Startup box 5: the Secret Box	Paid once, twelve months of access. You use the planning session within those twelve months. Nothing renews. Credit only if you move on to the Fullstack AI programme within thirty days of your purchase.
AI Founder in a Box	Three months: the taster. After that the Box stops by itself and nothing is charged. If you want to continue, you choose: €499 per month (do it yourself, the founders rate) or more with the live Q&As or with guidance, each with a twelve month commitment and cancellable monthly after that; or twelve months paid upfront in one go; or just the software, cancel any month. You keep the twelve bestsellers and your licence rights for twelve months, also if you do not continue.

AI Founder in a Box Premium	Three months, with guidance. After that it stops by itself. You can continue on your own or with guidance, monthly with a twelve month commitment.
AI Founder Pro	A twelve month commitment, cancellable monthly after that. Monthly, that is a payment arrangement for twelve monthly amounts; after the twelve months a monthly payment continues month by month and can then be cancelled any month. Paid in one go or through a quote, it stops after the term, unless your quote says otherwise or you choose to continue monthly (then also cancellable any month).
AI Builder	A twelve month commitment, cancellable monthly after that, in the same way as AI Founder Pro.
Fullstack AI architect (the Fullstack AI programme)	Twelve months. If you move over from AI Founder Pro or AI Builder, the programme is a new agreement with a new twelve month term; how your current programme ends or is credited is stated in your quote. The eight week cohort for your first department falls within those twelve months. With a payment arrangement the total amount of the quote applies.
Licences and business in a box	As stated in your quote and licence, usually twelve months.
AI Content Box	Paid once; the box is handed over to you and nothing renews. You use the implementation help within thirty days. A hosting plan or licence runs as stated in your quote.
AI Founder OS	Monthly: twelve month commitment, cancellable monthly after that. Yearly: renews each year, unless you indicate before the renewal date that you want to stop.
Fullstack AI Studio, MentorStack and Turnkey AI Staffing Agency	Without a commitment: cancel any month, or per year for an annual plan.
Booked guidance	Within the term of the programme it belongs to; after that the right to it lapses (article 16).

What your order page or quote says takes precedence if it states something different (article 3).

One-off purchases

A one-off purchase is not a subscription: nothing renews and there is nothing to cancel. The access period is stated with the product, for example three months for AI Founder in a Box or twelve months for the AI Starter program and for twelve months paid upfront.

Monthly and yearly subscriptions without a commitment

Think of AI Starter monthly, MentorStack, the Fullstack AI Studio and the Turnkey AI Staffing Agency. A monthly subscription continues month by month until you cancel and then stops at the end of the current month. A yearly subscription renews each year, unless you indicate before the renewal date that you want to stop. Periods already paid are not refunded pro rata.

Trial period and taster

If you start a free trial (such as 30 days for the Fullstack AI Studio), you see in advance what the subscription costs afterwards. If you stop within the trial, you pay nothing. If you do nothing, the subscription starts automatically after the trial.

We call AI Founder in a Box a taster: three months of tasting the AI Founder programme before you choose something longer. It is not a free trial. You pay for the Box upfront, and after the three months nothing continues automatically: you only continue if you choose to and pay for it.

Programmes with a twelve month commitment

This applies to AI Founder Pro in monthly instalments (also as an upgrade, at a personal rate or as the do it yourself option), AI Builder, the AI Founder OS monthly and continuing after the Box monthly (for subscriptions started from 11 September 2026; anyone who started earlier keeps the option to cancel monthly). You take on a payment obligation for twelve months; the monthly amounts are a payment arrangement. After those twelve months the programme can be cancelled monthly. If you move to a new programme, a higher level or a new track, a new twelve month term applies to it when you pay in instalments. Moving to the Fullstack AI programme is always a new twelve month agreement, however you pay. The details are in the Additional Terms for 12-month Programmes.

At any moment within those twelve months you can indicate in your account that you want to stop afterwards. There is no longer a notice period: you can still do this in the last month, and your programme then stops on the end date. After the twelve months you choose:

1. **Continue monthly.** If you do nothing, your subscription continues at the monthly rate that applies then, and from that moment you can cancel any month. No new twelve month commitment starts.
2. **Move on.** You switch to the next programme that suits you. We settle what is needed, so you never pay twice.
3. **Go your own way.** You stop. Everything you made yourself remains yours.

Instalment payments

A payment arrangement is an agreement on the total amount for the whole term: the instalments (such as AI Founder in a Box in three instalments) or the monthly amounts of a programme with a term (such as the twelve monthly amounts of AI Founder Pro). It is not a subscription you cancel halfway. With fixed instalments the collection stops by itself after the last instalment; you may always pay the remainder in one go. What happens if a payment fails is set out in the Additional Terms for Instalment Payment (version 1.1), which apply to every payment arrangement.

How to cancel

You cancel yourself in your account, under Account and then Subscription, or by emailing info@remoteskills.nl from the email address of your account. You always receive a confirmation with the date on which your subscription stops.

ARTICLE 7

Results and collaboration

We do everything we can to help you move forward. The result also depends on things we do not fully control: your effort, your available time, your execution, your entrepreneurial skills and the market. We therefore cannot promise that everyone achieves the same results. Examples, testimonials and client cases are meant as inspiration and are not a guarantee. Please also read our Income Disclaimer.

Good collaboration takes effort from both sides: taking an active part, asking questions when you get stuck, keeping agreements, communicating respectfully and giving us the chance to help when something goes differently than expected.

ARTICLE 8

Prices and payment

The price on the order page, in the quote or on the payment page is the price you pay. We charge in euros through our payment provider Stripe. For larger amounts we only offer bank payments (such as iDEAL, Bancontact or Multibanco). Whether and how VAT is charged depends on your situation and is stated with the offer and on your invoice.

Paying through a quote. If you take a programme through a quote (such as AI Founder Pro, AI Builder, the AI Starter Sprint or the Fullstack AI programme), you pay by invoice within the payment term on the invoice, or by automatic collection if that was agreed. Your access opens as soon as your (first) payment has been received.

Payment arrangements. If you choose instalments, a monthly amount with a term or another payment arrangement, also on a quote, you take on a payment obligation for the total amount of the whole term (for example twelve monthly amounts for AI Founder Pro or AI Builder), and it remains for the agreed term. The Additional Terms for Instalment Payment (version 1.1) apply to it; you tick them separately when you order or sign your quote. If a payment fails, we contact you first; what happens next is set out in those terms.

Every payment arrangement. The Additional Terms for Instalment Payment apply to every payment arrangement, whatever the product: among others AI Founder in a Box and AI Founder in a Box Premium in instalments, AI Founder Pro, AI Builder, the AI Founder OS and continuing after the Box monthly, and every quote with instalments, for example for the AI Starter Sprint, the Secret Box, the Fullstack AI programme or a licence. This also applies if you pay the instalments by bank invoice. So the same arrangements apply to every payment arrangement on the total obligation, reminders, costs and the full amount becoming due after a missed payment, pausing your access and crediting when you move on.

Late payment of an invoice. If you do not pay an invoice on time, also an invoice for a payment in one go, we send you a reminder. If it then remains unpaid, we may pause your access to the programme and its components until the payment has been received, and after a final notice with a payment term of fourteen days we may charge the statutory interest and the extrajudicial collection costs according to the statutory scale.

No refund when stopping early. What you pay under a payment arrangement is not refunded if you stop early, use the programme less or no longer, or start later than planned; the payment obligation for the agreed term remains. Your statutory rights, such as the right of withdrawal for consumers (article 14), continue to apply.

Credit when you move on. If you paid for an entry product earlier and move up, we settle that as stated on the order page or quote. For example, the AI Starter Sprint is deducted from your quote for AI Founder Pro, and the Secret Box from your quote for the Fullstack AI programme if you move on within thirty days of your purchase. A credit is not a refund: the amount is deducted from your new programme, only within the stated period and only for the same account.

A personal rate or founders rate only applies to the product and period for which it was offered. Rates may rise for new clients; a running commitment keeps the agreed rate.

ARTICLE 9

Software, platforms and accounts

With most products you get access to one or more Remote Skills platforms, such as the AI Founder OS and the Fullstack AI Studio. Some software we also sell separately, such as the AI Founder OS, the Fullstack AI Studio and MentorStack.

Your access is personal, not transferable and intended for your own business. You are responsible for your login details and for what happens under your account. Do not share your account with others. If we see that an account is shared or used for something it is not meant for, we may temporarily block or end access.

Your access runs for as long as the product you paid for runs. After that, access to the components of that product stops, unless the order page says otherwise (such as the AI Starter program you keep after the Box). If you want to take your own data and documents with you, request this through your account or via info@remoteskills.nl.

Some AI tools work with your own API key from an AI provider. You then conclude your own agreement with that provider and the usage costs are yours (see the Onboarding Terms).

ARTICLE 10

AI in our services and transparency

You know when you are talking to AI. We use AI in, among other things, Max AI, the coaches, mentors and agents in the platform, the chatbots on our websites, the voice assistant and the tools that create copy, plans and images. When you talk to a chatbot or an AI voice, we make that clear, unless it is already obvious. We never let you believe you are talking to a human when that is not the case.

Synthetic voices and images. If we use a voice created or cloned by AI, or a digital version of a real person (for example of Max or one of our coaches), we say so. AI-generated images, audio and video that we publish and that resemble real people or events are marked as AI-generated.

When you use AI towards others. With our products you can build your own chatbots, voice agents, AI employees and AI content for your own clients. You are then the one deploying it, and you make sure that:

- people who talk to your chatbot, voice agent or AI employee know they are dealing with AI;
- AI-generated or edited images, audio and video that resemble real people or events (deepfakes) are recognisable as such;
- you only imitate or use the voice, face or name of a real person with that person's explicit consent;
- you do not use AI for deception, fraud, discrimination or anything else the law prohibits.

This follows among other things from article 50 of the European AI Act. AI output can contain errors: check it before you use it. Our AI does not give legal, tax, financial or medical advice. We do not use what you enter in our tools to train our own AI models; which AI providers we use is listed in the Privacy Statement.

ARTICLE 11

Your content and the rights of others

1. Everything you put on the platform yourself, upload, have created or publish (copy, images, documents, pages, share links, client portals, client plans, pitch pages and also what you make with our AI tools) is your content and your responsibility.
2. You make sure you have the right to use and share that content. This means, among other things: no copy, photos, logos, trademarks or other works of others without their permission; no personal data of your clients or others without a valid legal basis; and nothing that breaks the law, such as misleading claims, fraud, discrimination, incitement to hatred or illegal products.
3. AI tools can produce something that resembles existing work or an existing brand. So always check what you publish. We do not review your content in advance.
4. We may take content offline or disable a share link if we receive a report or see ourselves that the content is probably unlawful or in breach of these terms. Where possible, we tell you why in advance so you can respond. In case of repeated or serious breaches we may restrict or end your access.
5. If someone holds us liable for content you posted or created, you indemnify us: you bear the damage and the reasonable costs that follow from it, to the extent they are attributable to you. If you are a consumer, this only applies to the extent the law allows.

ARTICLE 12

Reporting content

1. Do you see content on a page shared through our platform (for example a share link, client portal or client plan) that you believe is unlawful, such as an infringement of your copyright or trademark? Report it via the "Report content" link at the bottom of that page or email info@remoteskills.nl.
2. Include in your report: the link to the page, which content it concerns, why you believe it is unlawful, and your name and email address (except for reports about child sexual abuse, which may be anonymous). State that your report is accurate and complete to the best of your knowledge.
3. We confirm your report, assess it carefully and as quickly as possible, and let you know what we decided. The person who posted the content is also informed, with the reason, and can object via info@remoteskills.nl.
4. Our point of contact for users and authorities is info@remoteskills.nl. We communicate in Dutch and English.

ARTICLE 13

Changes to our services

We may adapt, replace, update or extend software, AI models, training, templates, workflows and tools when we believe it improves quality. You cannot derive lasting rights from the content of an earlier version, except for what article 4 says about essential components you paid for.

ARTICLE 14

Delivery, digital content and withdrawal

Delivery

After your payment you receive your access by email right away: an account on the platform, or access to the product you bought. For the Fullstack AI Studio you receive your access by email after signing up. If you buy something through a quote, your access opens as soon as your payment has been received. Personal sessions and live sessions are scheduled as stated on the order page or in your quote, within the term of your product (article 16). A website or custom work is delivered within the term we agree with you. If something is delayed, we let you know.

Right of withdrawal for consumers

If you buy from us online as a consumer, you in principle have fourteen days to change your mind. These rules apply:

- **Digital content** (videos, templates, prompts, software, downloads, the academy): when you order, we ask you separately and expressly to consent to immediate delivery and to acknowledge that you thereby lose your right of withdrawal once delivery starts. That checkbox is never pre-ticked. This also applies to AI Founder in a Box: the taster is not a free trial.
- **Services** (guidance, live sessions, building a website): if you ask us to start within the withdrawal period and then withdraw, you pay for the part we have already delivered. If the service has been fully performed with your consent, the right of withdrawal lapses.
- **Subscriptions**: the withdrawal period runs from the day you take out the subscription, even if it includes a trial.

You withdraw with a clear email to info@remoteskills.nl or with the model form in the Refund, Withdrawal and Delivery Policy. We refund within fourteen days, using the same payment method. Business clients have no statutory right of withdrawal.

ARTICLE 15

Live sessions, events and retreats

Our live sessions and webinars run through our own live channel (and sometimes Zoom). For workshops, retreats, VIP days and masterminds we book venues, speakers and facilities; additional cancellation terms may therefore apply, which we announce in advance. If you cannot attend, we look together at a later edition where possible. We are not obliged to do so.

ARTICLE 16

Coaching, guidance and support

Some products include guidance: personal 1-on-1 sessions, weekly live sessions or Q&As, group sessions or implementation sessions in a small group. How much and which guidance belongs to your product, and for what period, is stated on the order page or in your quote. Guidance is a best-efforts obligation: we use our knowledge and experience to help you move forward, but we do not take over your decisions and your execution.

We schedule personal sessions together. If you cannot make an appointment, let us know as soon as possible and we will find a new moment. Guidance belongs to the period you paid for. We usually record live group sessions and put them back in the academy so you can watch them again; if you prefer not to be on screen, turn off your camera or let us know.

Sessions are used within the term. Private sessions, 1-on-1 sessions and other booked guidance are scheduled and used within the term of the programme; after it ends the right to them lapses, unless agreed otherwise in writing. This also applies to sessions that come with a product, such as the growth plan session of the AI Starter Sprint, the planning session of the Secret Box and the sessions of a 1-on-1 track: you schedule and use them within the term or access period of that product. Sessions you did not use give no right to a refund or credit. If we cannot hold a scheduled session, we reschedule it, if necessary also after the end date.

Our coaches and guides do not give legal, tax, financial or medical advice. Outside the sessions Max AI and the chat help you day and night; questions to our team are answered as quickly as possible, without a fixed response time.

ARTICLE 17

First Client Guarantee and other guarantees

Some products come with a guarantee. A guarantee only belongs to your product if your order page or quote says so, and it only applies under the conditions in this article. If a sales page briefly says that something is "guaranteed", we mean the guarantee as described below, with the conditions that come with it. None of our guarantees is a money-back scheme or a promise about revenue or income (see also the Income Disclaimer). The AI Starter products, the Startup Boxes, the standalone software subscriptions and the standalone products do not include a guarantee.

First Client Guarantee

Belongs to AI Founder Pro (for the options where the order page or quote says so) and to AI Founder in a Box Premium. AI Founder in a Box (do it yourself) does not include the First Client Guarantee; the investment guarantee below applies there.

What we promise. We keep building with you until your first paying client is in. If you already have clients, we work towards at least three new clients or a first filled pilot. If that goal has not been reached at the end of the guided period of your product, while you have met the conditions below, we extend the guidance free of charge until it does succeed, for as long as you keep meeting those conditions.

Your part: the conditions.

- you opt in to the guarantee during your onboarding;
- you work on your business according to the programme for at least 15 hours per week on average;
- you fill in the short check-in on the platform every week;
- you demonstrably work through the steps: you do the assignments, build your product and put your sales system live;
- you act on feedback and ask for help in time when you get stuck;
- your offer is honest and lawful, and your payments to us are up to date.

How we measure it. Your check-ins and progress are recorded on the platform. That record is the starting point for both of us. A paying client is a client who paid for your own offer, demonstrable with an invoice or proof of payment; a credit note does not count. If you occasionally miss a check-in (holiday, illness), let us know or catch up.

What the guarantee is not. The guarantee is not a money-back scheme and not a promise about revenue or income. The outcome is extra guidance, not a refund. If the pattern shows that you structurally do not take part and this does not improve after we have pointed it out, the guarantee lapses. The same applies if the agreement ends for a reason in article 20.

Investment guarantee with AI Founder in a Box

What we promise. If within your three months you demonstrably complete every step of the programme, we guarantee you earn back at least your investment in the Box.

The conditions. The guarantee applies if you have met all of these conditions:

- within the three months of the Box you have completed every step of the programme;
- you have done the assignments, built your product and put your sales system live, and this shows in your progress on the platform;
- your offer is honest and lawful;
- your payments to us are up to date; if you pay in instalments, all instalments have been paid;
- you contact us at the end of your three months (see Making a claim below).

How we measure it. Your investment is the amount you paid for the Box. It is earned back when clients have demonstrably (with invoices or proof of payment) paid at least that amount for your own offer. Your progress on the platform is the starting point for both of us.

What happens if it does not work out. If you met the conditions and have not yet earned back your investment at the end of your three months, you receive extra help from us to still achieve it: together we look at where it gets stuck, make a plan for the next steps and help you take them, free of charge. For as long as we give you that extra help, you keep access to the Box and the platform. The investment guarantee is not a money-back scheme and not a promise about how much you will earn.

Do-the-work guarantee with the Fullstack AI programme

What we promise. If you do your part and your first department is not running after the eight weeks, we keep working with you free of charge until it runs.

Your part. You follow the sessions (or watch them back), you build along in the rhythm of the programme and do the assignments between the sessions, you arrange the access, data and accounts that are needed in time, and your payments to us are up to date.

What "running" means. The first department from your quote is set up and does the work agreed in the quote in your own accounts. The guarantee is about delivering that department in working order, not about how much time or money it saves or earns you. The outcome is extra guidance and build time, not a refund.

ROI guarantee

With some programmes an ROI guarantee can apply, such as with the six month premium sprint of AI Founder Pro. It only applies if it is expressly stated on your order page or in your quote. The conditions: you work on your business for at least 15 hours per week on average, you raise your hand straight away when you get stuck, and you meet the conditions of the First Client Guarantee. Your investment is earned back when clients have demonstrably paid at least the amount you paid us for that programme for your own offer. If that is not the case at the end of the agreed period, while you met the conditions, you receive the extra guidance stated on your order page or in your quote. The ROI guarantee is not a money-back scheme either, unless your quote expressly says otherwise.

Making a claim

Email info@remoteskills.nl at the end of your guided period, your three months or the period in your quote. We review your check-ins, progress and sales together and let you know within a reasonable time how we proceed. Your statutory rights as a consumer always continue to apply.

ARTICLE 18

White label concepts and licence rights

With a number of products you receive licence rights to ready-made concepts that you may sell to your clients under your own name:

- **AI Founder in a Box** (also Premium): the twelve white label bestsellers, with twelve months of licence rights, also if you do not continue after the three months. If you pay in instalments, they are released per paid instalment: four, eight and with the third instalment all twelve with the full licence rights.
- **AI Founder Pro**: the concept library. If you continue monthly after the Box, four concepts are added every month until all forty are released; if you pay a year upfront, they are all open right away.
- **Startup box 5, the Secret Box**: you may use the AI employees and assets from the box for your own clients and sell the result; you do not share or resell the box and the source files themselves.
- **The Fullstack AI programme, licences and business in a box**: the licence rights from your quote (what you may resell, the term and possibly the region).
- **Quote & Invoicing Box and Turnkey AI Staffing Agency**: the licence from your order or quote, with the arrangements that come with it.

Before you open a library, you sign the white label licence in the platform. That licence governs. In short: you may adapt the concepts and sell the result under your own name to your end clients; you may not resell, give away or share the library, the build prompts or the source documents as a package. When your licence ends, you no longer use the concepts for new sales; work you have already delivered you may keep maintaining for that client.

White Label of the Fullstack AI Studio works differently: you arrange that subscription yourself with the supplier, after a call with us.

ARTICLE 19

Partner and affiliate program

If you recommend our products with your own link, the Affiliate Terms (version 1.3) apply. They state which products earn commission, how much and when we pay out. For the Fullstack AI Studio only the Grow plan earns recurring commission; the Online plan earns no commission. Taking part gives no right to exclusivity and we may end a partner relationship if continuing is no longer reasonably appropriate.

ARTICLE 20

Termination

If the collaboration permanently no longer works, we may decide to stop, for example when agreements are structurally not kept, in case of undesirable behaviour or misuse, when confidential information is shared or when intellectual property is misused. We do this carefully and tell you why. Outstanding financial obligations remain.

If you want to leave a programme early yourself, you may. Because we reserve capacity, plan guidance and give access immediately, this in principle gives no right to a refund and a commitment or instalment arrangement continues. Exceptions are agreed in writing. Statutory rights that cannot be taken away from you as a consumer continue to apply.

ARTICLE 21

Intellectual property and licence

All intellectual property rights in our methods, software, AI systems, training and materials remain with Remote Skills, unless we agree otherwise in writing. This applies among other things to our programmes, course materials, frameworks, AI agents, prompts and prompt libraries, Claude projects, GPTs, workflows, automations, templates, dashboards, videos, presentations, copy and designs.

You receive a personal, limited and non-transferable licence to apply the materials within your own business. Everything you learn with us you may use in your own business, services, client work and marketing. Without our written permission you may not copy, publish, resell, rent out, distribute or include our materials in your own training or software product, in whole or in substantial part. For white label concepts article 18 also applies.

What you make yourself remains yours: your copy, website, offer, content, brand, client data, funnels and ads. The underlying systems, frameworks and templates you use for it remain with Remote Skills.

ARTICLE 22

Confidentiality

During our collaboration you may see non-public information of ours, such as business processes, software, source materials, pricing models, internal documentation and development plans. Handle it carefully and do not share it without our written permission. A separate non-disclosure agreement remains in force alongside this and prevails in case of conflict. We treat what you share with us with the same care.

ARTICLE 23

Privacy and data

How we process personal data and what rights you have is set out in our Privacy Statement and Cookie Statement. If you process personal data of your own clients or prospects through our platform, you are responsible for it and we are your processor; our Data Processing Agreement applies to that.

ARTICLE 24

Liability

We develop and maintain our programmes, software and services as carefully as possible, but cannot guarantee that everything is always error-free, uninterrupted or suitable for your specific situation.

To the extent the law allows, we are only liable for direct damage resulting from intent or deliberate recklessness on our part, and our total liability is limited to the amount you paid us in the three months before the event. We are not liable for lost revenue, lost profit, indirect or consequential damage, reputational damage, loss of data or clients, decisions you make based on our information or AI output, or failures at external suppliers.

For content you post or create, the indemnity in article 11 applies. These limitations do not apply to the extent the law mandatorily prescribes liability, for example towards consumers.

ARTICLE 25

Force majeure

In situations beyond anyone's control, such as internet or power outages, failures at cloud, software or AI suppliers, government measures, pandemics, natural disasters, illness, war or cyberattacks, we may temporarily suspend or adjust our services. If the force majeure lasts longer than sixty days, either of us may terminate the agreement without compensation.

ARTICLE 26

Changes to these terms

We may change these terms when our services or the law change. For important changes we inform you in advance by email or through the platform. If a change is materially to your disadvantage and your subscription or programme is still running, you may cancel as of the date the change takes effect. The most recent version is always on our website. If a provision turns out to be invalid, the other provisions remain in force and we replace that provision with one that comes as close as possible to its purpose.

ARTICLE 27

Governing law and disputes

Agreements with Remote Skills are governed by the law of the State of Florida (United States). If you live as a consumer in a country with mandatory consumer protection, such as the Netherlands or Belgium, you keep the protection that the law of that country gives you. We prefer to resolve disputes together first. If that does not work, we submit it to the competent court; as a consumer you may always go to the court where you live.

ARTICLE 28

Contact

Questions about these terms, a report or a complaint? Feel free to contact us.

Remote Skills, LLC
542 Washington AVE 42
Miami Beach, FL 33139
United States
Email: info@remoteskills.nl
Website: www.remoteskills.nl

By placing an order, signing up or using our software, training or services, you confirm that you have read and agree to these terms and conditions.

We believe in clear agreements, so we can both focus on what really matters: building a successful AI business.